Chat, Check, and Chart

Pharmacy Technicians: Partners in Patient Care

Ensure your patient has been assessed by the pharmacist prior to prescription release. Assessments are vital to patient care.

What is vital to my practice?

- Take responsibility to perform final prescription checks to ensure the right drugs are dispensed and are properly labelled
- Confirm and document the indication
- Gather patient data from Netcare for the pharmacist to assess
- Gather other information as required for the pharmacist to assess the appropriateness of therapy
- Establish a system for ensuring the pharmacist’s assessment is completed and documented on the patient record
- Know your role and responsibilities and be able to describe them to your pharmacy team and your patients
- Know when it is appropriate to refer patients to a pharmacist

Last updated March 6, 2018
## WHAT ARE SOME THINGS YOUR PHARMACY TECHNICIAN CAN DO?  
### HOW THIS HELPS MY PATIENTS AND MY TEAM

<table>
<thead>
<tr>
<th>Action</th>
<th>Description</th>
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<tbody>
<tr>
<td>Assist in identifying patient health needs</td>
<td>Better patient care occurs when pharmacists and technicians work together within their complementary scopes of practice</td>
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<tr>
<td>Provide device training and answer questions that do not require therapeutic knowledge, clinical analysis, or patient assessment</td>
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<tr>
<td>Gather and document information</td>
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<tr>
<td>Receive verbal orders*</td>
<td>The team saves time with more efficient workflow</td>
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<tr>
<td>Transfer prescriptions on behalf of a pharmacist</td>
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</table>
| Perform final checks to ensure the right drug(s) is/are dispensed in conjunction with a pharmacist’s assessment | Allows pharmacists to spend more time connecting with patients  
Ensures safety and accuracy for patients                                |
| Supervise provisional and student technicians, as well as pharmacy assistants | Fosters team environment                                                    |

*excludes narcotics, controlled drugs and substances, benzodiazepines and other targeted substances

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