

## Implementation Record

### 1. What relevant learning activities did I undertake that apply to this *Implementation Record*?

Check appropriate Learning Records. You must select one or more of the following COMPLETED Learning Records totaling 1 or more CEUs.

	Learning Record Title	CEUs
✓	Jurisprudence Learning Module: Chapter 4 – Patient Care	1.5
✓	CCC Information Sheets	0.5
✓	Bugs and Drugs	1.5
<input type="checkbox"/>		

### 2. What was my implementation objective? (SMART format)

Consider: What learning did I apply to my practice? How did I put this new learning to use? Who was the intended audience? How did I know I achieved my implementation objective? What supporting documentation am I uploading?

Beginning October 1, 2014, using the Chat, Check, and Chart model, I will confirm the indication of all antibiotic prescriptions with the patient, assess accordingly, and document in the patient's record.

### 3. To which domain did this objective relate?

Select at least one:

- ✓ Pharmacy practice, including but not limited to patient care practice
- Medical knowledge
- ✓ Systems-based practice, including collaboration and patient safety

### 4. What prompted me to implement this into my practice?

Select at least one:

- ✓ Acquired knowledge, skill or ability in this CE Cycle
- Completion of one of the tools in the ACP self-assessment module
- Addressed issues regarding specific patient cases or practice-related problems
- Requested information from patients, colleagues, or other health professionals
- Updated practice or clinical guidelines
- Modified regulatory or policy-related environment
- Received feedback from ACP on my past *Learning or Implementation Records*
- Participation in writing, research, teaching
- Other (please specify): (textbox)

**5. A brief description of why I chose this implementation objective, including the knowledge or skill that I applied or implemented, and how it fits into my practice.**

Using **Chat, Check, and Chart** can help me **adhere to the standards of practice** for patient care and implement patient care into my practice efficiently and thoroughly.

To set a specific and attainable objective, I decided to start small and focus on a particular area. In my **current practice, we dispense a number of antibiotic prescriptions** and I **often assume the indication** for an antibiotic prescription without confirming it with the patient.

I want to use the **CCC model** and consistently confirm the indication for an antibiotic so that I can **ensure the therapy is indicated and aligns with current clinical guidelines**. I can expand this process to other areas in the future.

**6. The steps I took to achieve my implementation objective, including details such as timelines, the audience, people involved and my role if it was a team effort.**

After deciding on my implementation objective, I reviewed the Chat, Check, and Chart model and reinforced my knowledge on first-line therapies for community-acquired infections. Afterwards, I informed my colleagues about my implementation objective. My colleagues were extremely supportive and started directing all antibiotic prescriptions to me. When I started in October, I would explain to the patient that an antibiotic can treat several infections and confirmed the indication with the patient. Afterwards, I would assess the appropriateness of the therapy accordingly. Over the past few months, I have become more confident in my discussions with my patients regarding their antibiotic prescriptions and have adapted a number of prescriptions to reflect the current guidelines. Since October, I have consistently confirmed the indication and assessed the appropriateness of all antibiotic prescriptions; on average, our pharmacy dispenses 20 antibiotic prescriptions per month. All of the information gathered and assessed have been documented in the patient's record of care. My colleagues have also incorporated this step into their practice.

**7. a) What was the outcome of the implementation?**

*Select one:*

- Improvement to my professional practice
  - Incorporated a new step or tool into my patient care process
  - Managed drug therapies and completed care plans
- Improvement in organization and/or delivery of care
  - Implemented a new or revised policy, procedure or program
- Transfer of knowledge, skill or ability to patients or other health professionals
  - Executed a health promotional activity or educational session

**b) Explanation of my selection (7(a)) above:**

My professional practice has definitely improved. I am consistently gathering more information to more effectively assess the appropriateness of antibiotic prescriptions. I am also more confident in my discussions with patients regarding their antibiotic prescriptions. The pharmacists I work with have been impacted. We have validated the importance of gathering information and documenting care. Lastly, our patients are now more comfortable asking questions and providing information when they bring in prescriptions.

**8. a) One piece of documentation that provides evidence of my implementation.**

**Upload Supporting Documentation**

**b) Which of the following best describes the documentation that I am uploading?**

*Select at least one:*

- Records of care with, all identifying information removed
- Counselling or education tools, resources, poster, article, paper
- Presentation, facilitation documentation
- Policies and procedures
- Other (please specify)

**c) Explanation of the documentation that I am uploading (optional)**

**9. Optional Reflection**

a) Did I identify ideas for other implementation objectives?

I would like to implement the Chat, Check, and Chart model to other areas, such as prescriptions for dyslipidemia.

b) Did I identify the need for future learning?

I will update my knowledge on cholesterol medications.

c) What did I learn from this implementation and what would I do differently?

I learned the importance of confirming the indication for a medication and that I should never assume. It was extremely beneficial to involve the entire pharmacist team in the process.