

ACP regional meeting - Vermilion (Jan. 21)

Total attendance 22
 # feedback forms returned 18

Feedback form responses *(scroll down for meeting notes)*

Question	Strongly Disagree	Disagree	Agree	Strongly Agree	No answer
The future of pharmacy discussion made me more aware of issues facing pharmacy and ACP.			78%	22%	
It was valuable to hear other's ideas about the future of pharmacy.			78%	22%	
I understand the purpose of ACP's Competence Program.		11%	67%	22%	
I understand what I must do to comply with the Competence Program.	6%	6%	66%	22%	
The ACP representatives listened attentively to attendees' questions and opinions.			33%	61%	6%
I had the opportunity to ask questions and or present my point of view.			56%	44%	
	Poor	Fair	Good	Excellent	No answer
Overall I rate this session as			56%	44%	

What was most beneficial for you about the session?

- Very good information on implementing a learning competency
- To hear how other pharmacists are dealing with changes in profession
- Discussion on future of pharmacy
- Discussion of future issues for pharmacy practice

Pharmacist/peer discussion

Speaking & colleagues

CBC news report

Hearing about other pharmacist opinions on future of pharmacy

Just being heard

Better understanding of competence program

Competency review; current issues & future issues

The future of pharmacy discussion was the most interesting & beneficial. I also feel comfortable to start the new competency program.

What would you change about the session to make it more beneficial to you?

More sessions in more communities

Increased examples provided to allow us to incorporate "meaningful" CEU into our practice - discuss within/between pharmacists about how they get their CEUs/conferences/resources available

Not so late and not in Vermilion - too far

Discussion with other pharmacists

More time but would have to be during the day

Include or add onto a tutorial - i.e., wandering around the website

Feedback with changes made afterwards

What other topics you would like to discuss with ACP?

Technicians - we need rural training for technicians!!!

What they will take from these meetings to make the education requests a reality; recognizing they are a governing body, but where & when these programs will be available, i.e., lab monitoring/training physical assessments

Role of "elderly" almost retiree Rxists

How many patients a pharmacist should deal in a day - 400/day? 10 hour shift

Some of the issues - with gov't, etc. - instead of seeing it on the news first. Perhaps a Greg section in the newsletter. A short section - concise.

Other comments

Should be longer

Glad my website recommendations were accepted professionally

Appreciate ACP coming out to our community

Meeting notes

Notes recorded during future of pharmacy discussion

RE: What new models of care or ways of delivering pharmacy services do you see coming in the next 5-10 years?

Provision of meds = technician role, not pharmacist role - the government will influence this

Minor ailments - prescribing - push for more APAs - need for structured models/checklists for assessment

Focused areas of expertise, i.e., hypertension or diabetes experts

Local diabetes RN prescribes based on an algorithm she was given

Access to real-time electronic health records - this needs to be live!

Less duplication of assessments/care plans (done at lodges, pharmacies, doctors' offices)

The traditional role of the pharmacist (behind the counter) is fading - if you stick with this role you're going to be lonely

Question from Greg: Do techs and pharmacists need to be co-located? Response: Who is going to be responsible?

Pharmacists have to interpret a lot of prescriptions (e.g., computer-generated prescriptions with 10 drugs on them where

Comment: Technology isn't "there" yet - Netcare is inaccurate

Re: What training will pharmacists and pharmacy technicians need to meet the changing needs of their patients,

More clinical courses

Therapeutic guidelines, updated guidelines, how to access the info

Physical assessment of patients - courses fill up quickly

Rural areas - patient assessment first with confidence

Care plans - software would help - how to talk to physicians

Clear scope of practice for regulated technicians in each practice area, e.g., retail, hospital

Uploading POC testing - technology, principles, access by patient &/or pharmacists

Better documentation - standardization?

Physical assessment

Ability to diagnose (minor?) conditions - training, legislation

Need to better understand what techs are capable of and where they fit; more regulated techs

Documentation training; software could be more focused on documentation and less on dispensing

Pharmacists filling care gap for minor ailments

Telepharmacy and telehealth

We need techs to do more of computer work, forms, etc. ENCOURAGE regulated techs, especially in community
If prescriber - what do we need to learn, i.e., UTI - labs to order, stethoscope training, emergency...
How to talk to physicians, how to document
Development of care plans, implement + follow up

Re: What role will technology play in pharmacy practice?

Wish list: Better continuity with intervention programs; no place for hospital pharmacists to input interventions
Netcare needs to be REAL-TIME!
No central robotic drive-thru pharmacies
Drug interaction fatigue (i.e., new KROLL)
Screening: Do we have to go there?
Worry about fractures in the profession - techs are a "part" of us
Can't practice without technicians; it defines our practice
Prac IDs