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New standards in effect

To accommodate the regulation of pharmacy technicians which came into effect on July 1, ACP introduced the Standards of Practice for Pharmacists and Pharmacy Technicians and Standards for the Operation of Licensed Pharmacies.

These standards were developed in consultation with pharmacists, pharmacy technicians and other stakeholders. Pharmacists and pharmacy technicians were required to begin practising under these standards on July 1, 2011.

The term *pharmacy technician* when used in these standards refers to individuals who are regulated by ACP. That is, they are registered on the pharmacy technician register, the provisional pharmacy technician register or the courtesy technician register.

Online copies of the standards are posted on the ACP website under *Practice Resources/Standards of Practice*. ACP will mail hard copies of the standards to all pharmacies in September.



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Karen Mills, Communications Leader
karen.mills@pharmacists.ab.ca

The deadline for submissions for the November/December issue is October 6. Information about content and length of articles can be obtained from Karen.

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Pat Matusko
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Pharmacy technician observers:
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Teresa Hennessey

Council members can be reached by email via our website at pharmacists.ab.ca under *About ACP/ Council*, or by using the search feature to locate them by name.

Staff Directory

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Thoughts from the Competence Committee Chair

Anita Warnick was on the ACP Competence Committee from September 2005 to May 2011, serving as Chair for the last four years.

My involvement with the Competence Committee has truly been one of the more varied and rewarding experiences of my career. Over the course of six years, I have witnessed both the success of the program and the dedication of the Alberta College of Pharmacists to pharmaceutical care. As my four-year term as committee chair comes to an end, I would like to offer my thoughts on the progress to date.

In 2005, when I joined the committee, we were working to fulfill ACP's goals by establishing the requirements for additional prescribing authorization and detailing the continuing competency requirements for pharmacists with additional prescribing authorization. We had just introduced the *Competency Profile for Alberta Pharmacists*. New competence assessment tools were just in early development.

Now, ACP has achieved all of those goals with the committee's help.

- There are over 130 pharmacists with additional prescribing authority and over 1300 with authorization to administer drugs by injection.
- The RxCEL CPD Plan has been updated and is available online.
- The Competency Profile has been updated to reflect pharmacists' current practice.
- The Competence Assessment Program is in place, with the introduction of the Knowledge Assessment and Professional Portfolio tools, an e-tutorial, and a printed handbook.
- Already, over 100 pharmacists have fulfilled the requirements of the Competence Assessment Program and almost all pharmacists have completed an Audit of Professional Declarations at least once.

I believe these achievements are a testimony to the effectiveness of the committee as a whole. Although it has been challenging at times, the pharmacists in Alberta have benefitted as they can now prescribe and administer injections. As a result, pharmacists now receive greater support and understanding throughout the health care system, and have been elevated in the eyes of the public.

The public also benefit from pharmacists' expanded scope, continuous professional development, and competence assessment. While the introduction of the Knowledge Assessment and Professional Portfolio stirred controversy amongst pharmacists, the positive and fair application of competence assessment provides Alberta with an improved profession and increased confidence in pharmacists.



The overall effect of such initiatives demonstrates the excellent care ACP is committed to ensuring for all Albertans. The competence program highlights the diligence and dedication shown by so many of our pharmacists, and as such should not be met with anxiety or discontent. It offers us an opportunity to showcase all that we should be proud of as Albertan pharmacists.

As I look to the future, I am sure the committee will continue to meet the challenges that lay ahead, notably the inclusion of a competency program for technicians and the ongoing improvement of the competence program as a whole. I firmly believe in the value of the ACP Competence Committee. The committee helps the college meet its mandate to set high standards of competence and ethical conduct of all Alberta pharmacists, without which the safety of Alberta residents could be compromised. Rather than risk uncertainty, we can instead look forward to the continuation of excellent work by the committee and the college on behalf of all of pharmacists in the province.

To inquire about joining the Competence Committee, please contact ACP Competence Director Roberta Stasyk at roberta.stasyk@pharmacists.ab.ca.

Audits of Professional Declarations

In September we will commence auditing this year's Professional Declarations, so watch your mail! This year we are conducting audits on ten per cent of clinical pharmacists.

Pharmacists whose Professional Declarations have been selected for audit must submit the required documents within 30 days of receiving their audit notification.

Disciplinary report summary

An investigation into the professional conduct of a registrant has recently concluded. Following is the summary of the hearing tribunal report. You can view the full report on ACP's website under *Complaints Resolution/Investigating & hearing tribunal reports*.

On June 7, 2011, a hearing tribunal made a finding of unprofessional conduct against Marianne Songgadan when the following allegations were all proven to be well-founded.

Allegations

Ms. Songgadan:

1. accessed and used the private health information of four women in contravention of the provisions of the *Health Information Act*;
2. disclosed on her Facebook page the private health information of the four women with sufficient access to the public and in a sufficiently open manner for the four women to become aware of the disclosure of their individual health information and the original source that formed the basis of Ms. Songgadan's posts (Netcare);
3. contravened the access, use and disclosure provisions of the *Health Information Act* in respect to the health information of the four women;
4. engaged in actions in respect to her access to, use and disclosure of the health information of the four women and in respect to her initial denials of her actions that are unprofessional and generally harm the integrity of the profession; and

5. abused the authority and access that had been granted as a pharmacist for personal reasons that appear to be based in malice and in doing so her conduct abused the trust afforded by Albertans to Alberta pharmacists and harmed the integrity of the profession as a whole.

Orders

The hearing tribunal ordered:

1. Ms. Songgadan pay a fine of \$4,000 (\$1,000 x each individual whose information was inappropriately accessed);
2. Ms. Songgadan's practice permit be suspended for four months;
3. Ms. Songgadan pay the costs of the hearing, to a maximum of \$11,000;
4. a summary of the decision be published in *acpnews* and include the name of Ms. Songgadan;
5. a copy of the decision be sent to all pharmacy regulatory bodies in Canada; and
6. a verbal reprimand delivered by the hearing tribunal.

Map your transition to becoming a regulated pharmacy technician

Some deadlines are coming quickly!

On July 1, the Pharmacists and Pharmacy Technicians Profession Regulation to the *Health Professions Act* came into effect. This regulation created three new registers:

- a **provisional pharmacy technician register** for those who are working toward becoming a regulated pharmacy technician,
- a **pharmacy technician register** for those who have met the registration requirements, and
- a **courtesy pharmacy technician register** for those registered as a pharmacy technician in good standing in another jurisdiction and who require temporary registration in Alberta for locum work or to provide accredited CE.

The Regulation and the Standards of Practice for Pharmacists and Pharmacy Technicians authorize a new scope of practice for pharmacy technicians. *Pharmacy technician* when

used in these standards refers to individuals who are regulated by ACP. That is, they are registered on the pharmacy technician register, the provisional pharmacy technician register or the courtesy technician register. Read further to find out how to register.

1. Moving from the voluntary register to the provisional pharmacy technician register

The voluntary register was created under the bylaws of the previous version of the Regulation. Therefore, those who are on this register are not considered regulated members of the college. This register will only remain in effect until Dec. 31, 2011.

Individuals on the voluntary register are eligible to move to the provisional register, but must apply to do so.

There is no fee to move from the voluntary register to the provisional register between now and Nov. 1, 2011. However, in November, annual permit renewal for the 2012 year



begins for all pharmacy technician registrants. Individuals who are on or move to the provisional register after Oct. 31 will be required to pay the \$84 permit renewal fee for 2012.

How to apply to the provisional pharmacy technician register



Complete the application form, which includes a checklist, found on the ACP website under *Registration & Licensure/Technicians/Technician Registration*.

In addition to submitting a completed application form, you will be required to submit the documentation listed in the table below.

Evidence	Submission required <i>(Please see the ACP website for complete information)</i>	Notes
Evidence of who you are	One <i>endorsed</i> passport sized photo	<i>What is an endorsed document?</i> To endorse a photo or photocopy, a guarantor writes "I certify this is a true copy" on it and signs it.
Evidence that you are legally authorized to work in Canada	An <i>endorsed</i> copy of your Canadian birth certificate, Canadian passport or valid working papers	A guarantor must complete and sign the <i>Declaration of Guarantor</i> form, available on ACP's website under <i>Registration & Licensure/Forms</i> .
Evidence that you qualify to be on the provisional pharmacy technician register	One of the following: <ul style="list-style-type: none"> ■ An endorsed copy of a certificate or diploma from a CCAPP-accredited pharmacy technician training program OR	<i>Jan. 1, 2014 – PEBC Evaluating Exam required for provisional pharmacy technician register</i> Effective Jan. 1, 2014, only individuals who have graduated from a CCAPP-accredited training program or who have completed the PEBC Evaluating Exam (or the PTCB-AB or OCP exam) will qualify to be on the register.

continued

continued

Evidence	Submission required (Please see the ACP website for complete information)	Notes
	<p>Continued from page 4</p> <ul style="list-style-type: none"> ■ Evidence that you have completed one of the following exams: <ul style="list-style-type: none"> • The PEBC Pharmacy Technician Evaluating Exam • The PEBC Pharmacist Evaluating Exam • The PTCB-Alberta Exam • The Ontario College of Pharmacists PTCE Exam <p>OR</p> <ul style="list-style-type: none"> ■ Evidence that you have completed 2000 hours of work or teaching in the field of pharmacy in the past 36 months. <p><i>Note: If you are on the voluntary register and wish to move to the provisional register but have not completed the 2000 hours or the PTCB-AB or OCP exam, please contact Cheryl Serna, ACP Registration Administrator, at: registrationinfo@pharmacists.ab.ca 780-990-0321 or 877-227-3838.</i></p>	<p>Continued from page 4</p> <p>This change will affect those who are qualifying for registration via Path 1 (transition). The date was established to ensure that those qualifying via Path 1 (transition) are moving forward and have time to complete the remaining requirements by December 31, 2015 when the Path 1 (transition) option expires.</p> <p>Individuals who have not graduated from a CCAPP-accredited training program or who have not successfully completed the PTCB-AB exam or the OCP exam must complete the PEBC Evaluating Exam. Individuals in this situation who apply to renew on the provisional pharmacy technician register in December 2013 for January 2014 will be required to demonstrate that they have passed the Evaluating Exam.</p> <div data-bbox="948 911 1078 1087" style="border: 1px solid black; padding: 5px; display: inline-block;">  Put this on your calendar </div> <p>PEBC offers the Evaluating Exam two times per year. Candidates must either apply in early January to sit the exam in April or in early July to sit the exam in October. The October 2013 sitting of the exam will be the final opportunity to complete this requirement.</p> <p>To qualify to write this exam you must have completed a minimum of 2000 hours of work and/or teaching experience in the past 36 months in the field of pharmacy.</p>
Evidence that you are of good character	<ul style="list-style-type: none"> ■ An original criminal record check, not more than six months old <ul style="list-style-type: none"> • Must be obtained from either your city police department or your local RCMP detachment <ul style="list-style-type: none"> - Vulnerable sector search is required - Fingerprinting is NOT required <p>AND</p> <ul style="list-style-type: none"> ■ Two letters of character reference 	<div data-bbox="948 1302 1078 1478" style="border: 1px solid black; padding: 5px; display: inline-block;">  Put this on your calendar </div> <p>It can take up to eight weeks for police to complete a criminal record check and provide you with the results. Even if you do not plan to apply to move to the provisional pharmacy technician register until the end of the year, you should consider applying for your criminal record check in the near future.</p>
Evidence of English language fluency, if applicable	If you did not graduate from a high school, university, community college, or private vocational college in Canada or the United States you must demonstrate English language proficiency by submitting the results of an approved fluency test. Please see the ACP website for acceptable tests and scores.	
A registration fee, if applicable	If you are currently on the ACP voluntary register, there is no fee until Nov. 1, 2011. If you have not been registered previously, the initial fee is \$344.40 (\$260.40 registration fee and \$84 annual permit fee).	

2. Moving from the provisional pharmacy technician register to the pharmacy technician register

The requirements to move from the provisional pharmacy technician register to the pharmacy technician register depend on whether you are qualifying via Path 1 (transition) or Path 2 (new entry).

Individuals qualifying via Path 1 must:

- successfully complete the bridging program (which includes the jurisprudence exam),
- demonstrate product release proficiency, and
- pass the PEBC Qualifying Exam.

Individuals qualifying via Path 2 must:

- successfully complete structured practical training,
- pass the ACP ethics and jurisprudence exam, and
- pass the PEBC Qualifying Exam.

Additional information on both pathways is available on the ACP website under *Registration & Licensure/Technicians*.



Put this on your calendar

Path 1 (transition) expires December 31, 2015. Therefore, **if you are qualifying via Path 1 you must successfully complete the PEBC**

qualifying exam by September 2015.

The registration deadline for this sitting of the exam will be June 2015.



PEBC Evaluating Exam

The PEBC Evaluating Exam is designed to determine if you have the knowledge and skills comparable to that of a graduate of a CCAPP-accredited program. Completion of bridging program courses is not required to sit this exam. Please see www.pebc.ca for additional information about the exam, exam dates and application deadlines.

PEBC Exam Schedule

	Application Deadline	Exam Date
Evaluating Exam	January 16, 2012	April 15, 2012
	July 2012	October 2012
	January 2013	April 2013
	July 2013	October 2013
Qualifying Exam	December 19, 2011	March 24 & 25, 2012
	June 2012	September 2012
	December 2012	March 2013
	June 2013	September 2013
	December 2013	March 2014
	June 2014	September 2014
	December 2014	March 2015

From the faculty ... thank you preceptors!

The Faculty would like to thank all 2010-11 preceptors. Each year, the program relies on dedicated pharmacists who have a passion for their profession and an eagerness to pass on that passion to students and future colleagues. Practitioners are important role models and mentors for students.

Preceptors are pharmacists from a wide variety of pharmacy practice sites across the province. They coach, mentor and evaluate the student's performance. This vital component of pharmacy education helps first, second and fourth year students develop practical knowledge and skills before entering the profession. Former graduates often report the ongoing influence of preceptors on their practice and career choices. Below, students describe the value their preceptors have brought to their education.

"My preceptor was always there to provide guidance, knowledge support (and emotional) and was an endless resource. With her teaching style and her feedback, I was able to grow as a professional and acknowledge the amount of work that is required by a pharmacist."

– Andrew Fuller

"...this practicum that I entered with limited expectations turned out to be the most interesting rotation in my four years of pharmacy. My preceptor was inspirational. This practicum made the profession of a pharmacist so much more appealing."

– Nathan Chiu

"Throughout my rotation, my preceptor always had a new project for me to look up or a new patient to follow so that by the time that I was finished I had 86 patient cases in which I have actively participated. He is concerned with the development and education needed to produce professional and effective pharmacists. I am grateful that I was able to learn from someone who can represent a profession to this extent."

– Jason Buerfeind



Community Preceptor Award of the Year 2011 to Ken Walker with Kimberly Hunt.



Institutional Preceptor of the Year 2011 Angela Giang with Chris Lin.



UNIVERSITY OF ALBERTA FACULTY OF PHARMACY AND PHARMACEUTICAL SCIENCES

Throughout this past year, the pharmacy community in Alberta continued to contribute substantially to the experiential program of the Faculty of Pharmacy and Pharmaceutical Sciences. Over 230 community and institutional pharmacy practice sites participated for our first, second and fourth year students. More than 350 pharmacists served as primary preceptors for one or more of these students; their names are in bold. The primary preceptor is responsible for directly supervising and mentoring the student, and also provides regular feedback and formal assessment of their performance. A further 250 pharmacists were identified by students as having contributed significantly to their rotation experience (names not bolded).

With this level of support and involvement, we continue to graduate the very best. My sincere thanks,

James P. Kehrer, Dean

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Thank you preceptors continued from page 7

Clinical Placement Sites and Preceptors, August 2010 to June 2011

(Primary Preceptors in **Bold**)

Airdrie

- *Calgary Co-op #19*: **Marion Chorney**
- *Drugstore Pharmacy #1540*: Amy Becker, Louise Kerr, **Leslie Leontowich**
- *Safeway Pharmacy #281*: **Carol Wei**

Alix

- *Alix Drugs*: **Trish Verveda**

Athabasca

- *Athabasca Healthcare Centre*: **Cindy Jones**
- *Athabasca Value Drug Mart*: **Neil Cameron**

Banff

- *Banff Mineral Springs Hospital*: **Carol Vorster**
- *Gourlay's Pharmacy Banff*: **Peter Eshenko**, Alma Steyn

Barrhead

- *Barrhead Co-op Pharmacy*: Debby Eisener, Wilfred Klemp, **Deb Mustard**
- *Rita's Apothecary & Home Healthcare*: Margaret Krikke, **Rita Lyster**, Darlene Rowe

Beaverlodge

- *Beaverlodge Drugs Ltd.*: Terri Clegg, **Cody Hauger**, Lana Lojczyc, Michael Lojczyc, Erin Scheidegger

Bellevue

- *Turtle Mountain Pharmacy*: **Darsey Milford**

Black Diamond

- *Pharmasave #364*: **Jason Spicer**, Peter Tristram

Blackfalds

- *IDA Blackfalds Pharmacy*: **Max Beirsto**, Jennifer Fookes

Blairmore

- *Crowsnest Pass Health Care Centre*: **Lisa Denie**

Bonnyville

- *Bonnyville Health Centre*: **Jessica Dennett**
- *Clinic Dispensary*: **Curtis Conrad**
- *Pharmasave #325*: **Tyler Cronk**, Peter Davey Jr.

Bow Island

- *Apple Drugs Pharmacy*: Taria Gouw

Brooks

- *Pharmasave #345*: **Merle Ann Howard**, Jim Kitagawa

Calgary

- *Alberta Children's Hospital*: **Tanner Bengry**, **Laura Bruno**, **Curtis Claassen**, Heather Ganes, **Dorinda Gonzales**, Esther Jadusingh, Rick Kaczowka, **Timothy Kraft**, **Gina Kwan**, **Krista Lade**, **Angela Liang**, **Angela MacBride**, Suzanne Petrovich, **Val Radkevich-Noel**, **Jaimini Tailor**, Eldon Zaretski
- *Beacon Pharmacy*: Helen Lee, Amy Rego, **Richard Rego**, Howard Toy
- *Calgary Co-op #1 (Midtown)*: **Winnie Cheng**, Victoria Dauk, Chelsey Zubkow
- *Calgary Co-op #3 (MacLeod Trail)*: **Lisa Cathcart**
- *Calgary Co-op #7*: **Ijenna Osakwe**
- *Calgary Co-op #9*: Tim Kraft, Ayodeji Omosun, Angelina Prima, Irena Sedlakova, **Sunil George**
- *Calgary Co-op #10*: **Sarah Lee**
- *Calgary Co-op #13 (Crowfoot)*: **Joann Chow**, **Sandy Grover**, **Michelle Lam**
- *Calgary Co-op #18*: **Aileen Coutts**, Jason Jung
- *Calgary Co-op #20 (Rocky Ridge)*: **Ryan Keller**
- *Capital Care Grandview*: **Helen Girard**
- *Carewest Dr Vernon Fanning Centre*: **Terry Chan**, **Marjorie Cheng**, **Scott Gelfand**, Marjorie Lo, Robert Maclachlan, **Truman Tong**, Doris Von Tettenborn, **Judy Yip**
- *Foothills Medical Centre*: Diana Callfas, Michelle Dowhan, Amy Duncan, **Tamara Ellis**, **Jeremy Fleming**, **Chelsea Haines**, Jennifer Jupp, Gina Kwan, **Tara Leslie**, Catherine Leyshon, **Darcy Padula**, **Samir Patel**, **Melanie Sunderland**, Jennifer Syrota, Purvi Tailor, **Cheryl Waldbauer**, Liz Whitehouse, **Norman Wong**
- *Health Select Pharmacy (Chaparrel)*: Jolene Dunn, Farouk Haji, Kristina Lemaistre, **Diane Miller**
- *Health Select Pharmacy (Whitehorn)*: **Kristine Ewing**

- *London Drugs #30*: **Jodi Delday**, **Kari Jacobsen**, **Farah Mussa**
- *London Drugs #31*: **Erica Evert**, **Shawn Lee**
- *London Drugs #32*: **Alimah Kanji-Velji**
- *London Drugs #33*: Jason Chan Remillard, **Eugene Lim**
- *London Drugs #68*: **Mason Szutu**
- *Market Mall Medicine Centre Pharmacy*: Daniel Curle, **Audrey Fry**
- *Mayfair Pharmacy*: **James Cugnet**
- *Paragon Pharmacy Midniter*: Fred Janzen, **Brian Jones**
- *Peter Lougheed Centre*: **Philippe Boilard**, **Tara Brunheski**, **Amy Eng**, **Angela Giang****, **Scott Kirby**, **Diane Lee**, Rose Mah, **Jolene Polack**, **Ryan Rennie**, Lin Savoie, Matt Spector, **Gerard Spytkowski**, Jane Ward
- *Pharmacy Plus*: **Nermen Kassam**
- *Rexall Managed Care Pharmacy*: **Rob Beingessner**, Vanessa Haag, Trish Jeffries
- *Rexall Pharmacy #7228*: **Begum Lalani**
- *Rexall Pharmacy #7259*: **Christa Bartel**, Pamela Boulton
- *Richmond Square Pharmacy*: **Jennifer Iwanicki**, Sarah Sun
- *Rockyview General Hospital*: **Diane Blair**, **Art Chernick**, **Tracy Chin**, **Sharon Eyolfson**, Trish Grajczyk, **Lesley Ing**, **Esther Kanegawa**, **Gordon Lee**, Julie Min, Dean Myers, **Dean Tatlow**, **Marion Uniat**, Doug Vanstaalduine, **Pat Wassill**
- *Safeway Pharmacy #287 LTC - Bethany Centre*: **Jackie Liu**
- *Safeway Pharmacy #287 LTC - Beverly Centre*: **Gilles Lamerton**
- *Safeway Pharmacy #287 LTC - Chinook*: **Mike Borslein**
- *Safeway Pharmacy #291*: Jennifer Farrington, **Nadia Znak**
- *Safeway Pharmacy #293*: **Rosanna Shwaluk**
- *Safeway Pharmacy #296*: Rosanna Shwaluk, **Erin Stanton**
- *Safeway Pharmacy #2243*: **Sherman Sung**
- *Shoppers Drug Mart #356*: **Amy Kanjee**, Rasma Muiznieks, Margaret Sayers

- *Shoppers Drug Mart #373*: **Amal Hashim**, Donna Newton
- *Shoppers Drug Mart #376*: Sarah Perez, **Sharon Wong**
- *Shoppers Drug Mart #389*: **Diane Schroeder**
- *Shoppers Drug Mart #2335*: **Blake Cyca**, **Farah Saleh**
- *Shoppers Drug Mart #2413*: **Allan Rajesky**
- *Signature Medicine Centre Pharmacy*: Danielle Caffaro, **Kim Mettimano**
- *Southern Alberta Clinic for HIV/AIDS (SAC)*: **Jeff Kapler**
- *Southport Pharmacy*: **Anar Suleman**
- *The Medicine Shoppe Pharmacy #260*: **Randy Howden**
- *Tom Baker Cancer Centre*: Norma May, **Karin Nadori**, **Nikki Ryan**

Camrose

- *Wal-Mart Pharmacy #3181*: Tyler Moore, **Steve Smith**

Canmore

- *Canmore General Hospital*: **Bronwyn Jones**
- *Gourlay's Clinic Pharmacy*: **Darren Belik**, Tanya Sprague, Alma Steyn
- *Shoppers Drug Mart #2332*: Glen Austen, **Scott McLeod**
- *Sobeys Canmore Pharmacy*: Sue Actomick, **Scott MacAllister**

Cardston

- *Cardston Health Centre*: **Alan Wiley**

Chestermere

- *Safeway Pharmacy #2731*: **Shane Cherrington**, **Sandy Huynh**, Nadine Winsor

Claresholm

- *Claresholm Centre for Mental Health and Addictions*: **Stan Mitchell**
- *Claresholm General Hospital*: **Margaret Bolduc**, Kurt Greene, Dusty Read
- *Claresholm Pharmacy*: **Lee Mainprize**, Stanley Riegel, Trevor Vanderth

Cochrane

- *Main Street Pharmacy*: **Ian Kruger**

Cold Lake

- *Cold Lake Healthcare Centre*: **Sharon Randell**
- *Wal-Mart Pharmacy #3640*: **Janelle Fox**

Coleman

- *Coleman Remedy's Rx*: Greg Bueckert, Heather Fletcher, Sarina Karou, **Stephen Litte**

Daysland

- *Daysland Community Health Centre*: **Randy Skiba**

Didsbury

- *Didsbury Pharmasave #335*: **Jody Keller**, Wade Mannle

Drayton Valley

- *Drayton Valley Hospital and Care Centre*: **Safder Rizvi**
- *Drayton Valley Value Drug Mart*: Corwin Felstad, Laurie Tkachuk, **Jeff Zalitach**

Drumheller

- *Drumheller Health Centre*: **Marvin Menssa**
- *Riverside Value Drug Mart*: **Ray Ainscough**, Mike McGillvray, Lindsay Pillar

Edmonton

- *Alberta Hospital Edmonton*: **Christine Hanna**, **Jamil Ramji**
- *Allin Building Pharmacy*: Emanuela Doan, Kara May, Kevin Neumann, **Betsy Thomas**
- *Capital Care Dickinsfield*: **Lynn Salanchy**
- *Capital Care Grandview*: **Helen Girard**
- *Capital Care Norwood*: Silvia Adamson, Karen Amiot, **Irene Obrok**
- *Clareview Guardian Drug Mart*: **Natasha Khimji**
- *Cross Cancer Institute*: **Sherri Bain**, Margaret Batz, **Gail Campbell**, Roland Coppens, **Melanie Danilak**, Adam Gordon, **Christina McCaw**, Gwen Petryk, **Azmina Suleman**
- *Edmonton General Hospital*: **Amina Babar**, Colleen Filipchuk, Bruce Letcher
- *Glenrose Rehabilitation Hospital*: **Diane Lapointe**, **Ronald Lehmann**, **Shannon Pappas**, **Judy Story**
- *Grey Nuns Community Hospital & Health Centre*: Kathy Andrews, **Laura Butler**, Bill Chernesky, **Wendy Drysdale**, **Lisa Forster**, Andrea Freitas, **Leanne Hains**, **Kelsey Heartwell**, **Chris McRee**, Serena Rix
- *Hawkstone Home Health Care Pharmacy*: Jordan Allen, Erin Meier, **Emily Vuong**
- *London Drugs #21*: **Kathryn Pon**
- *London Drugs #22*: **Amanda Chung**, Ken Fu, **Karen Ng**, Dianne Stewart
- *London Drugs #23*: Wilmer Bong, **Mike Matic**

- *London Drugs #45*: **Marty Carson**, Erin Carlson, Ida Fong, **Sonia Manfrin**, Darleen Paszkiewicz
- *Market Drugs Medical*: Katrina Baziuk, **Ron Marcinkoski**, Marie Muszynski, James Wu
- *Medi-Drugs #3*: **Wilson Kwan**
- *Medi-Drugs Millcreek*: **Tom Grigoropoulos**, Dietrich Leung
- *Millwoods ARP Drugs*: **Doreen Chow**
- *Misericordia Community Hospital*: **Sneha Basappa**, Joseph Blais, **Joy DeRoche**, **Katherine Ewchuk**, **Michael Lee**, **Kinnson Lo**, **Deanne Mason**, Elizabeth Mathews, **Catherine Oevering**, Lisa Tate, **Tracy Thorvaldson**
- *Rexall Long Term Care*: Mary Rasimas, **Jeff Schlotter**, **Scott Schlotter**
- *Rexall Pharmacy #7230 (Heritage)*: Fonda Chin, **Joanne Mah**, Anh Nguyen
- *Rexall Pharmacy #7232*: **Sylvie Druteika**, Chris Lee, William Andrew Roberts
- *Rexall Pharmacy #7251*: **Lori Duffy**
- *Rexall Pharmacy #7253 (Southgate)*: **Joel Ghitter**, **Willi Wangert**
- *Rexall Pharmacy #7257*: Marion Kan, **Jason Wu**
- *Rexall Pharmacy #7265*: **Kathleen Woloszyn**
- *Royal Alexandra Hospital*: **Colleen Benson**, **Cathy Biggs**, **Dave Bonuccelli**, **Chelsey Cabaj**, Deon Druteika, **Pam Flasha**, **Lisa Gromnisky**, **Kevin Kastner**, **Hiromi Koriyama**, **Danielle Kuzyk**, **Ellen Mah**, Ron Marcinkoski, **Norma Langstaff**, Grace Lee, **Carolyn Raiche**, Erika Sprake, **Kevin Tam**, **Lukose Thomas**, **Robert Versluys**, **Katie Wong**, **Chris Wynnyk**, **Krystal Wynnyk**, **Keith Woo**, Rosanna Yan
- *Safeway Pharmacy #809*: **Jackie Alexandruk**
- *Safeway Pharmacy #814*: Kim Peterson, **Marilyn Song**, Tai Tran
- *Safeway Pharmacy #824*: Jacqueline Cheang, Cathy Hensel, **Jennifer Tran**
- *Safeway Pharmacy #838*: **Thanh Cao**
- *Safeway Pharmacy #848*: Jasmin Dizon, **Dixie Richardson**, Kit Seto
- *Safeway Pharmacy #861*: **Pierre Danis**
- *Safeway Pharmacy #864*: Brittany Morgan, **Michelle Wong**
- *Safeway Pharmacy #873*: **David Ng**
- *Safeway Pharmacy #877*: **Daniel Gordulic**

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Thank you preceptors continued from page 9

- *Save On Foods* #6615: **Ryan Cook**, Mo Elsalhy, Shakila Khan
- *Save On Foods* #6619: **Katrina Clausen**
- *Save On Foods Pharmacy* #6662: **Suzan Flanders**
- *Shoppers Drug Mart* #302: **Lilian Davis, Hanaa Hawa, Beverley Rushton-O'Ball**
- *Shoppers Drug Mart* #317: **Fayaz Rajabali**, Heidi Reshid, Ajitpal Sidhu
- *Shoppers Drug Mart* #328: **Sumi Kim**, Kayoun Song
- *Shoppers Drug Mart* #344: **Pat Dimock, David Fong**, Camilla Fung
- *Shoppers Drug Mart* #381: **Laila Shakir**
- *Shoppers Drug Mart* #2440: **Esther Chun, Saly Zachariah**
- *Shoppers Drug Mart* #2441: **Tariq Chughtai**, Andrea Glasgow, **Sameh Moharram**
- *Shoppers Drug Mart* #2446: **Eugenia Braz**, Chad Edmonds, Ranjit Dhillon
- *Shoppers Drug Mart* #2448: **Ashley Davidson**, Kelly Laforge, **Albert Wong**
- *The Bay Pharmacy Southgate*: **Cheryl Porcina**
- *The Medicine Shoppe Pharmacy* #185: **Hugo Leung**
- *University of Alberta Hospital*: **Chris Broscheit, Tammy Bungard**, Jeffrey Chow, **Dustin Cooper**, Norelle Cote, Kirsten George-Phillips, **Rachel Kligman**, Kelly Lechelt, **Erin Lowe, Sherif Mahmoud, Rosaleen McLarney, Chloe McMillan, Lindsay Meyer**, Gillian Richardson, **Christine Rodrigue**, Marcel Romanchuk, **Sasha Romanchuk, Kristen Rowntree, Heather Schmidt, Karen Schultz, Catherine Sych, Jane Xu**
- *Village IDA Pharmacy*: **Doug Weiss, Deborah Yee**
- *Wal-Mart Pharmacy* #1094: **Amy Chow, Lily Law Leung**
- *Wal-Mart Pharmacy* #3029: **Irene Hua, Adrienne Wong, Timothy Wong**
- *Zellers Pharmacy* #294: **Catherine Chee, Hanif Kanji**

Edson

- *Drugstore Pharmacy* #9099: **Maya Mathews, Robert Naherny**, Andrea Rushfeldt
- *Edson Healthcare Centre*: **Laurie Stuve**

- *Shoppers Drug Mart* #336: **Brian Clouston, Jodi Cunningham**, Kendra Watt
- *Switzer's Drugs*: **Matt Rushfeldt, Laurie Stuve, Harold Switzer**

Fort McMurray

- *Walmart Pharmacy* #3157: **Mohammed Azeem**, Tahir Malik, Pauline Tijani

Fort Saskatchewan

- *Fort Saskatchewan Health Centre*: **Jane Frey, Carol Furrer**
- *Rexall Pharmacy* #7216: **Margaret Booker**
- *Shoppers Drug Mart* #378: **Grace Almond, Jackie Boivin, Joanne MacDonald**, James Warburton
- *Sobey's Pharmacy* #3116: **Betty Law**, Lauren Melnychyn
- *Walmart Pharmacy* #5753: **Craig MacAlpine**, Melanie Ouellet

Grande Prairie

- *Queen Elizabeth II Hospital*: **Joanne Duperron, Erin Gallup, Ian Hamilton, Shelane LeRoux, Debbie Rusling, Nadine Smith, Curtis van Bushkirk, Tammy White**
- *London Drugs* #34: **Arlene Ediger, Erin King**, Lynne Schamehorn, **Brie Schotz**
- *Save On Foods Pharmacy* #6628: **Sasha Dorscheid**, Tricia Keller, Airish Lugao

Hinton

- *Hinton Hill Pharmacy*: **Bryan McIntyre**
- *King Drug & Home Healthcare*: **Eric Holt**, Audrey McVey, John McVey

Hobbema

- *Roots & Berries Pharmacy*: **Roberta Taylor**

Innisfail

- *Drugstore Pharmacy* #9094: **Brad Handforth**, Quoc Nguyen

Lacombe

- *Lacombe Hospital and Care Centre*: **Patricia Harker, Marlene Slipp**
- *Shoppers Drug Mart* #340: **Raina Booth, Doreen Munro**, Shawn Woodruff

Lamont

- *Lamont Health Care Centre*: **Godwin Amegbey**

Leduc

- *Leduc Community Hospital & Health Centre*: **Ramona Bosnyak**, Brenda Cook

Lethbridge

- *Chinook Regional Hospital*: **Michael Bain, Janna Federkeil, Alice Hinman**, Sandy MacDonald, **Seth Ontkean**
- *Draffins Pharmasave* #369: **Becky Anderson**, Jay Joyal
- *London Drugs* #38: **Rick Siemens, Kim Smith**
- *Sobeys Pharmacy* #1104: **Ryan Trach**
- *Stafford Pharmacy*: **Jaelyn Katelnikoff**

Lloydminster

- *Family Pharmacy on 46 St*: **Andrew Dodsworth, Tim Hines**, Stacy Nordell, Geni Stephens
- *Lloydminster Health District Hospital*: **Leanne Proctor**
- *Safeway Pharmacy* #867: **Jamie Clarkson**

Mayerthorpe

- *Mayerthorpe Healthcare Centre*: **Heather Bellerose**
- *Medicine Bottle Rexall Drug* #7201: **Kathy Roszko**

Medicine Hat

- *Costco Pharmacy Medicine Hat*: **Scarlet Champagne, Mary Entezary**, Janelle Kettner"
- *Crescent Heights IDA*: **Gary Joachim**, James Larson, **Adrianna Maik, Ken Walker****
- *Medicine Hat Co-op (13 Ave)*: **April Duchscherer**
- *Medicine Hat Regional Hospital*: **Wanda Balerud, Jodi Kerr, Mike Laevens, Joyce Nishi**, Velvet Reiling
- *Safeway Pharmacy* #2220: **Alana Angstadt, Denise Selwood**
- *Shoppers Drug Mart* #322: **Leanne Weisgerber**

Okotoks

- *Costco Pharmacy Okotoks*: **George Leung**, Owen Moore

Olds

- *Shoppers Drug Mart* #2321: **Joe Gustafson**, Paul Gustafson, **Ron Reist, Connie Strautman**
- *Wal-Mart Pharmacy* #1084: **Jane Goudie**, Dave Tomaszuk

Peace River

- *Peace River Community Health Centre*: **Erin Duteau**

** Recipient of the Preceptor of the Year sponsored by Teva Canada

- *Shoppers Drug Mart #2312*: **Monique Lavoie**, Lisa Breanne Milne, Laura Schlutter
- *Wal-Mart Pharmacy #1068*: **Tony Nickonchuk**

Pincher Creek

- *Koegler's Pharmasave*: **Aaron Koegler**
- *Pincher Creek Health Centre*: **Florrie MacDougall**
- *Rexall Pharmacy #7266*: **Greg Finsson**, Cathy Millar, Yogesh Panchal

Ponoka

- *Centennial Centre for Mental Health and Brain Injury*: **Chad Laughy**, **Rob Neumann**, Brad Steeves
- *Ponoka Hospital and Care Centre*: Janice Bass, **Florence Henderson**, Shelly Proft
- *Rexall Pharmacy #7223*: **Greg Bendera**, Angela Cawsey, Lilia Vallente

Raymond

- *Raymond Health Centre*: **Ricks Smith**
- *Raymond Pharmacy Ltd.*: Jolynne Drewry, **Darren Ellingson**, Wayne Smith

Red Deer

- *London Drugs #24*: **Kari Jacobsen**
- *Red Deer Co-op Pharmacy #1*: **Peter Lam**
- *Red Deer Co-op Pharmacy #5*: **John Rudrum**, **Sherman Sung**
- *Red Deer Regional Hospital*: **Tamsen Birch**, **Dean Bruce**, Richard Cashin, **Stan Dyjur**, Harry Ewasiuk, **Marissa Hutchison**, Lisa Johnson, Lauren Krysko, Geoff Norris, **Donna Kwong**, **Michael Gibson**, **Marie Rodway**, Kim Zubot
- *Shoppers Drug Mart #2415*: Pat Eaton, **Todd Law**, Kim Overbo
- *The Medicine Shoppe #251*: Kevin Bredo
- *Wal-Mart Pharmacy #3194*: Dean Baayens, **Kevin Biller**

Rimbey

- *Pharmasave #375*: Marg Barr, Melanie Buwalda, Rob Tkach, **Carl Ziegler**
- *Rimbey Hospital & Care Centre*: **Heather Rurka**
- *Rimbey Value Drug Mart*: Angela Cawsey, **Patrick Rurka**

Rocky Mountain House

- *Rocky Mountain House Health Centre*: **Greg Carpentier**

St. Albert

- *Health Select Pharmacy (Tudor Glen)*: **Sara Aasen**

- *London Drugs #48*: Margaret Dziarmaga, **Twila Ellis**, Sonia Manfrin, Joni Tong
- *Save On Foods Pharmacy #6665*: **Peter Macek**
- *Sturgeon Community Hospital*: **Ivy Mung**, Nick Steele

Sherwood Park

- *London Drugs #20*: **Randeep Birdi**, **Aleasha Grattan**, Wisam Sweileh, Vicki Vuong
- *Safeway Pharmacy #811*: **Steven Melnychyn**
- *Save On Foods Pharmacy #6679*: Bethany Huybregts, **Jill Yates**

Stony Plain

- *Rexall Pharmacy #7241*: **Gideon Gunawan**
- *Shoppers Drug Mart #2402*: **Philip Hall**
- *Westview Health Centre*: **Florence Henderson**, Shelly Proft

Strathmore

- *Calgary Co-Op Pharmacy #12*: Marilyn Couldwell, **Ryan Keller**

Stettler

- *Stettler Hospital and Care Centre*: **Charlotte Chase**, Cindy Keith

Sylvan Lake

- *Sylvan Lake Value Drug Mart*: **Lorie Carter**, Megan Simon, Linda Zouboules

Taber

- *Taber Health Centre*: **Marilyn Perl**, Frank Otrahalek, Ralph VanWerkhoven

Tofield

- *Guardian Drugs*: **Rami Attari**, Cassie Charlesworth, **Corinne Parent**

Two Hills

- *Two Hills Health Centre*: **Anne-Marie Ewanchuk**, Debbie Hrudney, Devon Whitten

Vegreville

- *St. Joseph's General Hospital*: **Christine Rutherford**

Vermilion

- *Long's Value Drug Mart*: **Tanis Cochrane**, Ernest Peterson
- *Vermilion Health Centre*: **Dianne Calder**

Wainright

- *Drugstore Pharmacy #4379*: **Damola Ogbemor**
- *Wainright Health Centre*: **Cindy McMinis**
- *Wainright Value Drug Mart*: **Bryan Boyenko**

Westlock

- *Westlock Healthcare Centre*: Elizabeth Bamford, **Jennifer McKinney**

Wetaskiwin

- *Safeway Pharmacy #862*: **Daniel Tetteh**
- *Wetaskiwin Hospital and Care Centre*: **Dallas Foulston**, Rosanne Grant, **Lori Jordens**
- *Wetaskiwin Value Drug Mart*: **Rodney Bleakney**, Kirsten Shepert

Whitecourt

- *Loblaw Pharmacy #4202*: **Trevor Bills**, Crystal Chaulk
- *Whitecourt Healthcare Centre*: **Cathy Hearn**



Can you shape your profession's future?

Becoming a preceptor requires good communication skills, an interest in teaching and the desire to work with learners to put knowledge and skills into practice. Preceptors are also committed to providing direct patient care including patient assessment, collaboration with other team members and documentation. Providing regular feedback to and evaluation of students is an essential part of the precepting role.

If you are interested in becoming a preceptor and would like more information, please contact Alix Pearce, Administrative Assistant for Experiential Education, at 780-492-5825 or by email at apearce@pharmacy.ualberta.ca.

Pharmacy assessments: Make it a pharmacy TEAM approach

Although the licensee is ultimately responsible for the practice and operations in their pharmacy, every pharmacy team member's support is critical to meet and exceed standards. ACP's Pharmacy Practice Consultants (PPCs) design their approach to pharmacy assessments to ensure that all pharmacy team members can help prepare for, participate in, and follow up after the pharmacy assessment. Your PPCs also work on helping your team set S.M.A.R.T. goals – plans that are Specific, Measurable, Achievable, Relevant and Time-based.

We recognize that change can be difficult and that you may require clarification about the correction of deficiencies or need help implementing certain recommendations. Please discuss any questions about deficiencies, recommendations and other practice topics with your PPC. They are here to help you!

We also know it gets busy in the pharmacy, and sustaining change can be challenging. PPCs offer additional support through dedicated follow-up visits. During these visits, your PPC assesses corrected deficiencies and helps your team evaluate how they can sustain changes. They can offer your pharmacy team tools to implement recommendations and enhance your practice.

If you have any questions about the pharmacy assessment process and the role of your PPC, please contact Jennifer Shuman, Professional Practice Administrator at jennifer.shuman@pharmacists.ab.ca or by phone at 780-990-0321 or 1-877-227-3838.



Pharmacy assessment process

Action required	Responsibility
<p>1. Complete the self-assessment Within 15 days of receiving the letter, the licensee must complete the <i>Pharmacy Practice and Operations Self-Assessment</i> that is included with the notification. This allows for valuable self-reflection on your current operations and your compliance with the standards. Keep the completed self-assessment handy as your PPC will refer to it during the assessment.</p>	Licensee
<p>2. Share the self-assessment location and content with your pharmacists Ensure that all pharmacists know where the completed self-assessment is located and are aware of the policies and procedures specific to your pharmacy so that they are capable of reviewing the components of the self-assessment with the PPC during the on-site assessment. The PPC will conduct the assessment 15-120 days from the date of the notification of assessment. Pharmacy assessments are unscheduled and may be conducted with any licensed pharmacist, including a relief pharmacist.</p>	Licensee and pharmacy team

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Action required	Responsibility
<p>3. Correct deficiencies within 30 days During the assessment, the PPC will identify any practice or operational deficiencies and/or practice recommendations. These will be noted on a three-part assessment reply form. The licensee and the pharmacy team have 30 days to correct any deficiencies.</p> <p>The licensee must ensure that:</p> <ol style="list-style-type: none"> the deficiencies are corrected, the professional declaration at the bottom of the form is dated and signed by the licensee, and the yellow copy of the form is sent to ACP within the 30-day period. <p>It is unlawful to sign a false declaration; therefore, please ensure all deficiencies are corrected before signing the form. You may contact your PPC for clarification about a particular deficiency.</p>	<p>Licensee and pharmacy team</p>
<p>4. Keep involving your team Involve your pharmacy team as you prepare for the assessment, correct any identified deficiencies, and implement practice recommendations. Each pharmacy team member is important to the practice and operations of the pharmacy.</p>	<p>Licensee and pharmacy team</p>
<p>5. Prepare for follow-up Each pharmacy will receive an <i>unscheduled</i> follow-up visit 3-6 months following their pharmacy assessment. During this visit, the PPC will review the deficiencies identified during the previous assessment(s), address additional practice topics and help implement recommendations.</p>	<p>Licensee and pharmacy team</p>
<p>6. Share your feedback Please remember to complete and send in the <i>Pharmacy Practice and Operations Assessment Evaluation</i> (yellow form). Your feedback is essential to the ongoing improvement of ACP's processes.</p>	<p>Licensee and pharmacy team</p>

What does my signature on the Pharmacy Operations Assessment Reply Form mean?



As the licensee, when you sign and return the yellow *Pharmacy Operations Assessment*

Reply Form (which describes deficiencies and recommendations) within 30 days of the on-site assessment, your signature constitutes your professional declaration. This means that you:

- have corrected all deficiencies,
- understand that the information contained in the *Pharmacy Operations Assessment Reply Form* is subject to audit and that false or misleading statements concerning the deficiencies corrected may be grounds for referral to the Complaints Director for further investigation, and
- ensure that your pharmacy is meeting the Standards for the Operation of Licensed Pharmacies, Standards of Practice for Pharmacists and Pharmacy Technicians and all relevant legislation.



Do you compound and repackage? You need an up-to-date agreement



Pharmacies that compound or repackage drugs to be dispensed through other community pharmacies require:

- a compounding and repackaging licence, and
- an agreement *in the form approved by council* with each community pharmacy to which they provide services.

Council recently amended the agreement form to accommodate pharmacy technicians and make the emergency contact requirements more flexible. If you hold a compounding and repackaging pharmacy licence, or if you operate a licensed pharmacy and hold an agreement with a compounding and repackaging pharmacy, please review and update your agreement using the amended form to ensure that it is current.

You can download the updated form from ACP's website under *Registration & Licensure/Forms*.

Products prepared at compounding and repackaging pharmacies cannot be further compounded or manipulated at a community pharmacy.

DID YOU KNOW...

A compounding and repackaging licence and agreement authorizes you to

compound a drug for or on behalf of the community pharmacy *only* if the community pharmacy holds a valid prescription for that drug or has a reasonable expectation of receiving a valid prescription for a patient for that drug in the immediate future.

This does **not** include preparing bulk compounds that are diluted or further compounded at the community pharmacy before dispensing (e.g., diluting 10% diclofenac gel to 5%).

Preparation of products for which there is no prescription or no reasonable expectation of a prescription is considered manufacturing.

Manufacturing is a commercial activity that is regulated under the *Food and Drugs Act* and its Regulations, *Good Manufacturing Practices* (GMP) and other federal legislation.

Pharmacies may purchase a quantity of a product based on what they reasonably anticipate they will receive prescriptions for, and package into smaller quantities to dispense in the prescribed amount. However, based on the Health Canada definitions of prescribing vs.

manufacturing*, it would be prudent to be conservative in what you order and to make the decision based not only on the anticipated prescriptions but issues such as how often you can order and receive product from the compounding and repackaging pharmacy, the delivery time required etc. We recommend that quantities be limited to a 10- to 14-day supply at most.

*See Policy on Manufacturing and Compounding Drug Products in Canada at http://www.hc-sc.gc.ca/dhp-mps/alt_formats/hpfb-dgpsa/pdf/compli-conform/pol_0051-eng.pdf

Tapentadol being added to TPP Medication List

On August 1, tapentadol (trade name: Nucynta®) was added to the Triplicate Prescription Program (TPP) Medication List.

What is tapentadol?

Tapentadol is an opioid analgesic used to treat moderate and chronic nociceptive and neuropathic pain. Approved by Health Canada in December 2010, the drug has been available for use in Canada since March 2011.

Due to its potential for psychological and physical dependence (similar to morphine), Health Canada has included tapentadol as a Schedule 1 drug under the *Controlled Substances Act*. This should help prevent the potential for trafficking and abuse while allowing its availability for legitimate medical reasons.

For more information on the Triplicate Prescription Program and the updated Medication List, go to www.cpsa.ab.ca under *Programs & Services/Triplicate Prescription Program*.

Public awareness campaign continues in October



The next wave of ACP's public awareness campaign will run from mid-October to mid-November. The campaign will use radio, print, and online ads to make the public aware of ACP's mandate and roles. As always, we would love to hear your ideas, your wishes for the campaign and your customers' reactions.


Have lots of opinions, but little time?


If this describes you, then you're exactly who we need! We need a "go to" pharmacist group to bounce ideas off, check facts with, ask questions of, and make sure the campaign truly delivers the right messages.

Interested? Contact ACP Communications Leader Karen Mills at: karen.mills@pharmacists.ab.ca / 780-990-0321 or 877-227-3838



In memory...

 **Glenda Dabisza** died on July 14, 2011, at the age of 61. Glenda was born in Calgary, and studied Pharmacy at the U of A. She worked at several pharmacies throughout Alberta, and was active in the pharmacy community throughout her life through her annual involvement with PEBC and her work as a preceptor for new pharmacy students.

 **Don Vickerson** died on July 25, 2011, at the age of 77. Born in Edmonton, Don lived and worked in towns around the province before settling with his family in Spruce Grove in 1968. There, he started a series of pharmacies and health care businesses with long-time friend and business partner Peter Martin. He served as President of the Alberta Pharmaceutical Association and as Alberta representative to the Canadian Pharmaceutical Association.



1911-2011

100 YEARS OF PHARMACY IN ALBERTA



Centennial magazine arriving in October



A collector-worthy publication highlighting Alberta pharmacy achievements over the last century will soon be arriving on your pharmacy doorstep.

The centennial magazine is an invitation to Albertans to join us in marking this milestone. Through rich visuals and intriguing profiles, the magazine will help your patients learn

about significant moments in pharmacy history, future directions for the profession, and the key roles you play in their health and community.

Each pharmacy should expect a shipment of magazines in October.

McKesson has generously offered to deliver the magazines at no charge, even to pharmacies without a McKesson account.

Please display the magazines in a prominent location and encourage your customers to take a copy. And don't miss the opportunity to use the magazine as a tool to start conversations about the experience and skills of your staff, the advances your pharmacy has made, and the many kinds of care you offer.

ACP emails and newsletters are official methods of notification to pharmacists licensed by the college. In addition to providing you with timely information that could affect your practice, college emails serve in administrative hearings as proof of notification. Make sure you get the information you need to practice legally and safely by reading college newsletters and ensuring ACP emails are not blocked by your system.