



<b>Form and maintain professional relationship with patient</b>	<p>The pharmacist identified the patient's expectations and goals of therapy (Std. 2.1(b)).</p> <p>The pharmacist took reasonable steps to provide the patient (and/or patient's agent) with enough information to participate in the decision-making process or made it clear why this was not appropriate (Std.11.12(d)).</p>
<b>Patient assessment</b>	<p>The pharmacist gathered sufficient information about the patient to allow the pharmacist to work with the patient to optimize the patient's health and drug therapy (Std. 3.1, 3.4, 3.5).</p> <p>The pharmacist considered appropriate information to assess the patient's signs and symptoms (Std. 3.1(a), 14.3).</p> <p>The actual and/or potential drug therapy problems were prioritized appropriately by the pharmacist (Std. 4.2).</p> <p>The pharmacist considered appropriate options to respond to drug therapy problems (Std. 5.1, 5.3).</p>
<b>Develop care plan and follow-up</b>	<p>The pharmacist took appropriate action to address actual or potential drug therapy problem(s) as identified (Std. 5.1, 5.3).</p> <p>The pharmacist's follow-up plan identified parameters to be monitored (Std. 14.8(a)).</p> <p>The pharmacist's follow-up plan identified appropriate timeframes (Std. 14.8(a)).</p> <p>The pharmacist's follow-up plan identified expected outcomes (Std. 14.8(a)).</p> <p>The pharmacist's care plan identified who will be responsible for the monitoring (Std. 14.8, 14.9).</p> <p>The follow-up plan was implemented (Std. 14.8(b), 14.9).</p>
<b>Collaboration</b>	<p>The pharmacist identified or has taken reasonable steps to identify other health professionals who are providing care to the patient (Std. 14.4(a), 3.5(c), 1.4(e)).</p> <p>The pharmacist obtained diagnostic and other relevant health information from other health professionals with the aim of determining mutual goals of therapy (Std. 14.5, 14.6, 14.7, 1.4(d-e)).</p> <p>The pharmacist communicated required information to the health professionals whose care of the patient may be affected by their recommendations/decisions (Std. 1.4(c),11.13, 14.4(b), 14.10).</p> <p>The pharmacist appropriately involved other health professionals in the care of the patient (Std. 1.7 (d-e), 5.3(e), 14.5).</p>

**Documentation**

The pharmacist documented information provided by the patient and other reliable sources in the patient record (Std. Appendix A).

The drug therapy problems (actual and/or potential) identified by the pharmacist were documented in the patient record (Std. 18.2, 18.3(c), Appendix A).

The pharmacist's care plan was documented in the patient record (Std. 18.2, 18.3(c) Appendix A).

The pharmacist documented the rationale for their recommendations/decisions in the patient record (Std. 11.13(c), 11.15(a), Appendix A).

The pharmacist's documentation in the patient record was adequate to facilitate ongoing care (Std. 18.7, Appendix A).

**Judgement**

The pharmacist responded appropriately based on the results of the monitoring plan (Std. 14.8).

The pharmacist based recommendations/decision on evidence and/or best practices (Std. 6.2(a), 11.10).